

April 17th, 2020,

Please note that from next week, you will receive our Covid-19 publications twice a week. For any question, you can still contact our customer service (customer.service@haropaports.com).

HAROPA teams and all port companies remain fully mobilized to ensure the continuity of the various essential services for the treatment of ships and the transit of goods through our ports.

All services at Port of Le Havre, Rouen & Paris are operational today. You can find all our publications and those of our partners on our website: <https://www.haropaports.com/en/covid-19-update>.

You will find below the updated detailed situation on **April 17, 2020:**

PORTS AND SERVICES		STATUS	COMMENTS	
PORT OF LE HAVRE	Nautical Access	-	Operational	
	Services to ships	Piloting	Operational	
		Mooring	Operational	
		Towing	Operational	
	Container Terminals	All terminals	Operational	Opening of empty container zone at TDF - user manual available on www.haropaports.com/en/covid-19-update
	Roro Terminals	All terminals	Operational	
	Bulk Cargo Terminals	All terminals	Operational	
	Conventional Terminals	All terminals	Operational	
	Multimodal Terminal	LHTE	Operational	
	Empty containers depot	All depots	operational	Working hours may change : please contact your usual depot for more information
	Freight Forwarding and Logistics	-	Operational	
	Train Services	-	Operational	
	River Services	-	Operational	Temporary change in schedule at Paris Seine Aval (Open up to 8:00 pm instead of 6:00 pm) VNF information available on https://www.haropaports.com/en/covid-19-update
	Port road Haulage	-	Operational	
	Road Transport (out of Port)	Transport Companies	Operational	Interactive map of resting areas for truck drivers in Le Havre available on www.haropaports.com/en/covid-19-update
	Customs	-	Operational	Today's news on https://www.haropaports.com/en/covid-19-update
Control services (Phyto & Vet)	-	Operational		
CCS (Cargo Community System)	Soget S-ONE	Operational		

PORT OF ROUEN	Nautical Access	-	Operational	
	Services to ships	Piloting	Operational	
		Mooring	Operational	
		Towing	Operational	
	Container Terminals	All terminals	Operational	
	Roro Terminals	All terminals	Operational	
	Conventional Terminals	All terminals	Operational	
	Empty containers depot	-	operational	Working hours may change : please contact your usual depot for more information
	Freight Forwarding and Logistics	-	Operational	
	Train Services	-	Operational	
	River services	-	Operational	Temporary change in schedule at Paris Seine Aval (Open up to 8:00 pm instead of 6:00 pm) VNF information available on https://www.haropaports.com/en/covid-19-update
	Road Transport	-	Operational	Interactive map of resting areas for truck drivers in Rouen available on www.haropaports.com/en/covid-19-update
Customs	-	Operational	Today's news on https://www.haropaports.com/en/covid-19-update	
CCS (Cargo Community System)	ASPIC / UPR	Operational		

PORTS OF PARIS	PTSA Gennevilliers	Container Terminal	Operational	
	TDS Bonneuil	Container Terminal	Operational	
	TDS Limay	Container Terminal	Operational	
	Train Services	-	Operational	
	Other Ports of Paris	-	Operational	
	River services	-	Operational	Temporary change in schedule at Paris Seine Aval (Open up to 8:00 pm instead of 6:00 pm) VNF information available on https://www.haropaports.com/en/covid-19-update
	Road Transport	-	Operational	
	CCS Paris	Soget S-ONE	Operational	
Customs Paris	-	Operational	Today's news on https://www.haropaports.com/en/covid-19-update	

The 3 ports of HAROPA have decided to postpone the payment dates for all rent domains for the next coming months. Thus, the payment of all terms between March 1st and June 30th is postponed to July 10th, 2020. The accounting officers of the three ports are available for all clients to study all the specific financial situations linked to the current crisis. To contact them:

Port of Le Havre: jean-christophe.hubert@havre-port.fr

Port of Rouen: dfi@rouen.port.fr

Ports of Paris: dominique.clequin@paris-ports.fr

For any further request, your usual contacts can be contacted either by email or by phone call on their mobile phones. Our reception standards also remain available in order to transfer incoming calls to the parties concerned:

Port of Le Havre: +33 (0)2 32 74 74 00

Port of Rouen: +33 (0)2 35 52 54 56

Ports of Paris: +33 (0)1 40 58 29 99

You can also contact our customer service by email (customer.service@haropaports.com) who will take care of your request within 24 hours.