

April 14<sup>th</sup>, 2020,

HAROPA teams and all port companies remain fully mobilized to ensure the continuity of the various essential services for the treatment of ships and the transit of goods through our ports.

**All services at Port of Le Havre, Rouen & Paris are operational today. You can find all our publications and those of our partners on our website: <https://www.haropaports.com/en/covid-19-update>.**

You will find below the updated detailed situation on **April 14, 2020**:

| PORTS AND SERVICES             |                                  | STATUS              | COMMENTS           |   |
|--------------------------------|----------------------------------|---------------------|--------------------|---|
| <b>PORT OF LE HAVRE</b>        | Nautical Access                  | -                   | <b>Operational</b> |   |
|                                | Services to ships                | Piloting            | <b>Operational</b> |   |
|                                |                                  | Mooring             | <b>Operational</b> |   |
|                                |                                  | Towing              | <b>Operational</b> |   |
|                                | Container Terminals              | All terminals       | <b>Operational</b> |   |
|                                | Roro Terminals                   | All terminals       | <b>Operational</b> |   |
|                                | Bulk Cargo Terminals             | All terminals       | <b>Operational</b> |   |
|                                | Conventional Terminals           | All terminals       | <b>Operational</b> |   |
|                                | Multimodal Terminal              | LHTE                | <b>Operational</b> |   |
|                                | Empty containers depot           | All depots          | <b>operational</b> | Working hours may change : please contact your usual depot for more information   |
|                                | Freight Forwarding and Logistics | -                   | <b>Operational</b> |   |
|                                | Train Services                   | -                   | <b>Operational</b> |   |
|                                | River Services                   | -                   | <b>Operational</b> |   |
|                                | Port road Haulage                | -                   | <b>Operational</b> |   |
|                                | Road Transport (out of Port)     | Transport Companies | <b>Operational</b> |   |
|                                | Customs                          | -                   | <b>Operational</b> | Today's news on <a href="https://www.haropaports.com/en/covid-19-update">https://www.haropaports.com/en/covid-19-update</a> |
| Control services (Phyto & Vet) | -                                | <b>Operational</b>  |                    |   |
| CCS (Cargo Community System)   | Soget S-ONE                      | <b>Operational</b>  |                    |   |

|                              |                                  |                    |                    |   |
|------------------------------|----------------------------------|--------------------|--------------------|---|
| <b>PORT OF ROUEN</b>         | Nautical Access                  | -                  | <b>Operational</b> |   |
|                              | Services to ships                | Piloting           | <b>Operational</b> |   |
|                              |                                  | Mooring            | <b>Operational</b> |   |
|                              |                                  | Towing             | <b>Operational</b> |   |
|                              | Container Terminals              | All terminals      | <b>Operational</b> |   |
|                              | Roro Terminals                   | All terminals      | <b>Operational</b> |   |
|                              | Conventional Terminals           | All terminals      | <b>Operational</b> |   |
|                              | Empty containers depot           | -                  | <b>operational</b> | Working hours may change : please contact your usual depot for more information   |
|                              | Freight Forwarding and Logistics | -                  | <b>Operational</b> |   |
|                              | Train Services                   | -                  | <b>Operational</b> |   |
|                              | River services                   | -                  | <b>Operational</b> |   |
|                              | Road Transport                   | -                  | <b>Operational</b> |   |
|                              | Customs                          | -                  | <b>Operational</b> | Today's news on <a href="https://www.haropaports.com/en/covid-19-update">https://www.haropaports.com/en/covid-19-update</a> |
| CCS (Cargo Community System) | ASPIC / UPR                      | <b>Operational</b> |                    |   |

|                       |                      |                    |                    |   |
|-----------------------|----------------------|--------------------|--------------------|---|
| <b>PORTS OF PARIS</b> | PTSA Gennevilliers   | Container Terminal | <b>Operational</b> |   |
|                       | TDS Bonneuil         | Container Terminal | <b>Operational</b> |   |
|                       | TDS Limay            | Container Terminal | <b>Operational</b> |   |
|                       | Train Services       | -                  | <b>Operational</b> |   |
|                       | Other Ports of Paris | -                  | <b>Operational</b> |   |
|                       | Road Transport       | -                  | <b>Operational</b> |   |
|                       | CCS Paris            | Soget S-ONE        | <b>Operational</b> |   |
|                       | Customs Paris        | -                  | <b>Operational</b> | Today's news on <a href="https://www.haropaports.com/en/covid-19-update">https://www.haropaports.com/en/covid-19-update</a> |

The 3 ports of HAROPA have decided to postpone the payment dates for all rent domains for the next coming months. Thus, the payment of all terms between March 1st and June 30th is postponed to July 10th, 2020. The accounting officers of the three ports are available for all clients to study all the specific financial situations linked to the current crisis. To contact them:

Port of Le Havre: [jean-christophe.hubert@havre-port.fr](mailto:jean-christophe.hubert@havre-port.fr)

Port of Rouen: [dfi@rouen.port.fr](mailto:dfi@rouen.port.fr)

Ports of Paris: [dominique.clequin@paris-ports.fr](mailto:dominique.clequin@paris-ports.fr)

For any further request, your usual contacts can be contacted either by email or by phone call on their mobile phones. Our reception standards also remain available in order to transfer incoming calls to the parties concerned:

Port of Le Havre: +33 (0)2 32 74 74 00

Port of Rouen: +33 (0)2 35 52 54 56

Ports of Paris: +33 (0)1 40 58 29 99

You can also contact our customer service by email ([customer.service@haropaports.com](mailto:customer.service@haropaports.com)) who will take care of your request within 24 hours.